

HotAir Guest Internet Service Supports the Business Traveler at Holiday Inn Express, Cocoa Beach

HotAir delivers the technical support and security that are critical to hotel guests at this location.

COCOA BEACH , FL - January 2005 -- HotAir Network Group is pleased to announce the installation and activation of another Holiday Inn. Holiday Inn Express in Cocoa Beach is now fully installed and operational, providing both wired and wireless services in all guest rooms and meeting facilities. Holiday Inn Express is strategically located on Cocoa Beach within minutes of Kennedy Space Center and Patrick Air Force Base, where both technical support and security are critical to hotel guests.

"We are pleased to be selected as the guest Internet solution provider for Holiday Inn Express in Cocoa Beach . Internet access is very important to guests in today's market. They want to get connected quickly and without having to call technical support. HotAir provides an 'Internet Connection Guide' to help guests get past the one or two small hurdles that might keep them from getting connected. With the deployment of our service, technical support call volume at this site, and every other HotAir customer site, is far below the industry average," said Sam Triever, CTO of HotAir Network Group.

"HotAir has provided our facility with a true asset. Our guests, especially the professionals, comment on the outstanding technical support and the ease of getting connected and productive. We are completely satisfied with HotAir and our ownership group will be signing the contract for another facility within the week," added Denzel Noronha, General Manager of Holiday Inn Express in Cocoa Beach .

About HotAir

HotAir has quickly gained recognition for providing a comprehensive business solution for high-speed Internet access (HSIA) for the hospitality industry. HotAir optimizes the solution by providing a turnkey, low maintenance network that has a minimal impact on hotel staff while providing associated support on a 24/7 basis. HotAir offers a complete HSIA package tailored to each customer's operational requirements, brand standards and other unique considerations. HotAir is rapidly advancing the future of high-speed wireless technologies through innovative solutions based on firm industry knowledge and dedicated installations. HotAir specializes in integrated solutions allowing remote management and support for its customers. More information regarding HotAir's products and services can be found at <u>www.hotairnetwork.com</u> or by calling 877-464-4742.

About Intercontinental Hotels Group

InterContinental Hotels Group is a leading global hospitality group, with more than 3,500 hotels and 535,000 guest rooms across nearly 100 countries and territories. Every year, more than 120 million people stay with one of the company's lodging brands.

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